

**How do I identify the broadband connection in my hotel room?**

The **broadband cable** is generally situated on the business desk area in your room and is supported by this collateral.



**What do I need to use BIG4N?**

- Notebook computer
- An Ethernet card installed in your computer (with accompanying pigtail adapter or dongle if you have one)
- An installed browser such as Netscape Navigator or Internet Explorer

The ability to connect quickly and easily to the internet when travelling for business is crucial. With **BIG** our "plug and play" system connects you to the internet in only three steps. You should start the following process with your computer turned off.

**To Connect:**

**PLUG IN** the cable into the ethernet card of your computer

**TURN ON** your computer

**CLICK ON** your web browser to commence login procedure



**To Disconnect:**

Simply **UNPLUG** the cable from your computer

**TURN OFF** your computer

**If you have a dial up modem:**

Simply **TURN OFF** the auto dial up in your computer (as below – select “tools” then select “internet options” check auto dial up is turned off then select “LAN Settings” and turn off all selected options) Proxy server must be unchecked **REMEMBER** to write down your computer settings for resetting dial up upon checking out.

Step 1: Select "tools" then select "Internet options"

Step 2: Turn off preselection  
NOTE: Write down settings

Step 3: Select "LAN Settings"

Step 4: NOTE: Write down settings then Turn off preselection

Step 5: Click "OK"

Proxy server must be unchecked

**If you are still having problems please Turn over for more information**